

29 June 2021

Dear Client,

POPIA COMPLIANCE

MRS Group places a high premium on the privacy and personal information of our clients, employees, service providers and any other third-party with whom we engage or contract.

As such, we have enhanced our policies, contracts and business processes to ensure that our day-to-day activities comply with the Protection of Personal Information Act, 2013 ("POPIA").

We seek to process the personal information of any third parties in a responsible and lawful manner and as such, we also require any third parties who process personal information on our behalf, or on whose behalf we process personal information, to conclude a specialised "Operator Agreement", in terms of which the obligations between the parties in regard to their processing of data for and on behalf of one another is regulated.

We reiterate that we take the privacy and information security of anyone whose personal information and data we process very seriously.

Therefore, not only are we giving effect to appropriate legal compliance processes, but we have also undertaken comprehensive internal training and awareness to ensure that our organisation appreciates what is required in terms of POPIA, as well as that we are committed to maintaining the highest standards of information security and compliance with regards to data protection and privacy.



Marius du Piesanie

CEO